

STUDENTS' UNION COIN OPERATED LOCKERS

Terms and Conditions of use

- The Students' Union (SU) Coin Operated Lockers are exclusively for use by current Queen's University students only
- These lockers are available for use between the hours of **8.30am - 7.00pm on Monday to Friday**
- Lockers found locked (i.e. not emptied) by 7pm may have the contents removed and put in Lost Property for appropriate disposal/recycling
- By using the coin operated lockers you are agreeing to leave items at your own risk and consent to SU Management and designated staff members carrying out regular inspections of locker contents/use.
- Users are required to pay a returnable coin deposit of £1 to use the locker and retrieve the key
- Lost keys will have a replacement charge of £10
- In the event of a lost key, please notify a member of SU Reception team before 7.00pm on the day that the key is lost
- For operational and security reasons we may be unable to open lockers immediately but will retrieve the contents as soon as possible
- Any perishable items found to be stored in a locker will be thrown away without notice
- Only University related items, suitable to be brought onto campus, in line with University policy, will be permitted in the lockers
- Only limited low value items will be permitted in the lockers
- Lockers must not be used for essential or valuable items e.g. house keys, car keys or personal prescribed medication , cash, credit or debit cards, jewellery , phones, tablets or laptops
- Sharing of lockers is not permitted
- The Students' Union and University will not accept any liability for lost, damaged or stolen items, however caused
- Misuse or physical damage of the lockers may lead to disciplinary action under the Students' Union / University Disciplinary policy
- Anyone found to be attempting to access a locker in use by someone else will be reported to QUB Security and/or the PSNI
- The Students' Union and University reserve the right to regularly carry out spot checks, without notice on any locker
- The Students' Union and University will have the right to seize illegal and unauthorised items in the locker, or any other items reasonably determined to be a potential threat to the safety and security of others and this will be reported to Queen's security and/or the PSNI.

DO NOT USE THESE LOCKERS FOR STORAGE OF ANY ITEMS WHICH MAY BE REASONABLY FORESEEN TO BREACH QUEEN'S UNIVERSITY POLICIES OR CAUSE DAMAGE TO PERSONAL PROPERTY OR INJURY

Examples of above would include: Dangerous or offensive weapons e.g., pellet guns, sporting knives, catapults, replica guns, laser guns, air guns, replica swords, water pistols, water bombs and fireworks, alcohol, non- prescription drugs or illegal substances.

Complaints:

Student complaints about the service will be dealt with under the Student Complaints Procedure of Queen's University